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**Duke, Daphne**

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**From:** Audrey Glenn [aglenn@compliancepartners.net]  
**Sent:** Monday, March 26, 2012 1:20 PM  
**To:** CLECreport  
**Subject:** Service Quality Report  
**Attachments:** SC-QuarterlyServiceQualityReport-013012-PW.pdf

On behalf of Pac-West Telecomm, Inc., attached please find the company's CLEC Service Quality Report for the 4<sup>th</sup> Quarter of 2011.

Audrey Glenn, Esq.  
Compliance Partners, LLP  
1629 K Street, NW  
Suite 300  
Washington, DC 20006  
(202) 905-0487 Tel  
(202) 449-1388 Fax  
[aglenn@CompliancePartners.net](mailto:aglenn@CompliancePartners.net)  
[www.CompliancePartners.net](http://www.CompliancePartners.net)

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**QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Pac-West Telecomm, Inc.

QUARTER / YEAR

4th / 2011

MONTH:	OCT	NOV	DEC
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs and Re-Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>
Number of Lifeline Customers	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Preparer's Name: Audrey Glenn, Compliance Partners, LLP

Phone and Email: (202) 905-0487; aglenn@compliancepartners.net

Mail completed form to:

Office of Regulatory Staff  
Telecommunications Department  
1401 Main Street, Suite 900  
Columbia, SC 29201

(803) 737-0800

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